

Multi-Modal AI Systems for Personalized Financial Planning

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Abstract: Multi-modal artificial intelligence (AI) systems are transforming personalized financial planning by integrating diverse data sources, including text, speech, images, and structured financial records. These systems utilize natural language processing for document analysis, computer vision for extracting financial data, machine learning for predictive analytics, and speech recognition for voice-based financial interactions. By analyzing transaction histories, market trends, and individual financial behaviors, AI-driven platforms generate tailored recommendations for budgeting, investment strategies, debt management, and risk assessment. The integration of real-time analytics enhances decision-making accuracy, enabling more efficient wealth management and fraud detection. However, ethical and privacy concerns arise due to extensive data collection and potential biases in AI-driven financial recommendations. Ensuring fairness, transparency, and regulatory compliance is critical to maintaining trust in automated financial advisory systems. Encryption, secure authentication, and explainability frameworks are essential for mitigating risks associated with data security and algorithmic bias. Future advancements, including blockchain integration for secure transactions, explainable AI for transparency, and quantum computing for complex financial modeling, are expected to further enhance financial planning. Addressing ethical considerations while optimizing AI-driven financial decision-making is crucial for ensuring the responsible implementation of AI in the financial sector.

Keywords: multi-modal AI, personalized financial planning, predictive analytics, AI ethics, data security

INTRODUCTION

Financial planning and artificial intelligence (AI) integration have redefined how individuals and businesses manage assets, investments, and risk assessment.⁽¹⁾ Traditional financial advisory methods relied on historical data analysis and manual decision-making, often constrained by human cognitive limitations. Machine learning algorithms are used in AI-driven financial systems, natural language processing (NLP), and big data analytics to assess financial trends, predict market fluctuations, and provide real-time recommendations.⁽²⁾ These AI-powered platforms streamline wealth management by

automating budgeting, portfolio optimization, and risk mitigation, reducing dependency on manual intervention.

Multi-modal AI systems extend these capabilities by integrating diverse data sources, including structured financial records, textual data from financial reports, speech-based customer interactions, and visual inputs from invoices or transaction receipts.⁽³⁾ Unlike conventional AI models that rely on single-source data, multi-modal AI enhances financial decision-making by synthesizing information from multiple modalities to generate more accurate and context-aware insights. With a more thorough grasp of financial behavior made possible by this method, AI-driven systems may customize recommendations according to each user's spending habits, investing objectives, and risk tolerance.⁽⁴⁾

Predictive analytics plays a critical role in financial decision-making, where economic trends are predicted by AI algorithms that analyze both historical and current market data. By leveraging deep learning techniques, these systems identify correlations between macroeconomic indicators, consumer spending habits, and investment performance, helping investors and financial institutions make informed choices. The incorporation of multi-modal AI improves the accuracy of these predictions by incorporating diverse data types, reducing reliance on isolated financial metrics.⁽⁵⁾

Risk management is a fundamental aspect of financial planning, and multi-modal AI enhances this process by detecting anomalies in financial transactions, identifying potential fraud, and assessing creditworthiness. Machine learning algorithms analyze behavioral spending patterns and detect deviations that could indicate fraudulent activities, minimizing financial risks for both individuals and institutions. AI-driven credit scoring models incorporate textual analysis from financial statements, voice sentiment analysis from customer inquiries, and structured banking data to generate more reliable credit risk assessments.⁽⁶⁾

Automation in financial advisory services has expanded through AI-powered virtual assistants that provide real-time financial guidance. Speech recognition technologies enable voice-based financial planning tools, allowing users to interact with AI systems for transaction monitoring, budget recommendations, and investment advice. These AI-driven assistants continuously learn from user behavior and adapt recommendations to align with evolving financial goals.⁽⁷⁾ The integration of natural language processing further enhances these capabilities by extracting relevant financial insights from regulatory policies, tax laws, and market reports.

The integration of multi-modal AI in financial advising also raises ethical and regulatory considerations, for example with respect to data security and algorithm/governance bias issues. Generative AI powered financial platforms can pull and analyze massive amounts of personal and transaction-based data, and with that comes complying with several major financial regulations, such as General Data Protection Regulation (GDPR) and California Consumer Privacy Act (CCPA). For instance, bias can be evident in finance and investment decision algorithms that could lead to biased lending or industry bias in investment recommendations.⁽⁸⁾ Transparency is critical because of trust and accountability in AI-powered financial models.

Future advancements in multi-modal AI are expected to further refine personalized financial planning by integrating blockchain for secure financial transactions, explainable AI (XAI) for greater transparency in decision-making, and quantum computing for enhanced predictive analytics. These innovations will continue to shape AI-driven financial advisory services, enabling more precise risk assessments and investment strategies while addressing ethical challenges in automated financial decision-making.

LITERATURE REVIEW

Lee et al. (2022) proposed a multimodal personality recognition system to analyze investors' personality traits using video, speech, and text data for better investment decision-making. The study demonstrated that integrating multiple data modalities enhances prediction accuracy compared to unimodal models, enabling investors to understand their personality traits and risk tolerance before making an investment. However, the approach relies on high-quality behavioral data, and potential biases in personality assessment could impact investment recommendations.⁽⁹⁾ Talasila (2022) introduced MyFinanceAI, an AI-driven personal finance management system that utilizes machine learning to provide real-time financial analysis and personalized recommendations. The system demonstrated improved financial well-being for users by reducing stress and increasing savings; however, reliance on AI for financial decisions raises concerns about data privacy and algorithmic biases in recommendations.⁽¹⁰⁾

Zhang et al. (2023) introduced FinAgent, a multimodal foundational agent for financial trading that integrates numerical, textual, and visual data to enhance market analysis and decision-making. The system demonstrated superior performance over existing models, improving trading profitability through adaptive learning and expert-driven strategies; however, its effectiveness depends on high-quality data inputs, and market volatility may still pose challenges to predictive accuracy.⁽¹¹⁾ Lv et al. (2019) examined the role of multimodal biometric recognition in enhancing user authentication within large data credit technology. While this approach improves security and reliability, challenges remain in protecting privacy and accumulating comprehensive credit information. The study highlighted issues related to system boundaries and the need for better data integration in credit assessment.⁽¹²⁾ Asemi et al. (2023) developed an investment recommender system using an Adaptive Neuro-Fuzzy Inference System (ANFIS) and a Multimodal Neural Network to generate personalized investment recommendations. The system demonstrated high accuracy and adaptability by incorporating expert feedback and investor preferences. However, its effectiveness depends on data quality, and the complexity of fuzzy rule optimization may impact scalability.⁽¹³⁾ Albrecht et al. (2014) introduced an interactive financial planning application that models an individual's financial life by analyzing interactions between financial items and external economic influences. The system shifts financial planning from an institutional to a personal perspective, enhancing user engagement through visualization and analytics. However, reliance on predefined rules and external factors may limit flexibility in dynamic financial environments.⁽¹⁴⁾ Xie et al. (2024) introduced Open-FinLLMs, a series of financial large language models (LLMs) designed to process text, tables, and time-series data for enhanced financial analysis. FinLLaMA and its variants outperformed existing financial LLMs in

multiple datasets and trading simulations, demonstrating strong predictive capabilities. However, reliance on pre-trained financial corpora may limit adaptability to emerging market conditions.⁽¹⁵⁾

Addy et al. (2024) examined the evolution and impact of AI in financial planning, highlighting its role in enhancing decision-making and operational efficiency. The study highlighted AI's potential to strengthen financial strategies while addressing key ethical and regulatory concerns. However, the integration process requires continuous adaptation to mitigate risks and ensure transparency in AI-driven financial planning.⁽¹⁶⁾ Yeo et al. (2023) developed the Theory of Financial Planning Behaviour by integrating concepts from behavioral finance into the Theory of Planned Behaviour (TPB). The study identified financial satisfaction, socialization, literacy, and cognition as key factors influencing financial planning decisions. A systematic literature review revealed that these elements shape the intention and actual adoption of financial planning across cash flow, tax, investment, risk, estate, and retirement planning.

In comparison, the model provides a comprehensive framework, its applicability may vary across different socio-economic contexts.⁽¹⁷⁾ Candello et al. (2024) explored the challenges faced by women small business owners in securing microcredit loans.

They examined how AI-driven conversational systems can support financial decision-making. Interviews with entrepreneurs in low-income communities revealed key barriers, including low credit scores and a lack of financial guarantors. The study provides, even design recommendations for AI systems to enhance financial accessibility and empower micro-entrepreneurs.⁽¹⁸⁾ Viswanathan et al. (2025) analyzed the impact of AI in financial services, highlighting its role in algorithmic trading, fraud detection, and personalized advisory services. and risk assessment. The study highlighted AI's potential to improve operational efficiency and customer experiences while addressing challenges such as data privacy, algorithmic bias, and regulatory compliance. Emerging trends such as blockchain integration and multimodal AI applications were explored, though concerns about ethical governance and adaptability in dynamic financial environments remain.⁽¹⁹⁾

THEORETICAL FRAMEWORK

Understanding Multi-Modal AI in Financial Planning

Multi-modal artificial intelligence (AI) in financial planning integrates diverse data sources and processing techniques to enhance financial decision-making. Unlike traditional AI models that rely on a single data type, multi-modal AI processes structured financial records, textual reports, speech-based user inputs, and visual financial documents to generate more comprehensive insights.⁽²⁰⁾ This approach allows financial systems to analyze and correlate multiple data modalities, improving accuracy in budgeting, investment strategies, risk assessment, and fraud detection. Figure 1 illustrates the Multi-Modal AI System Architecture for Financial Decision-Making.

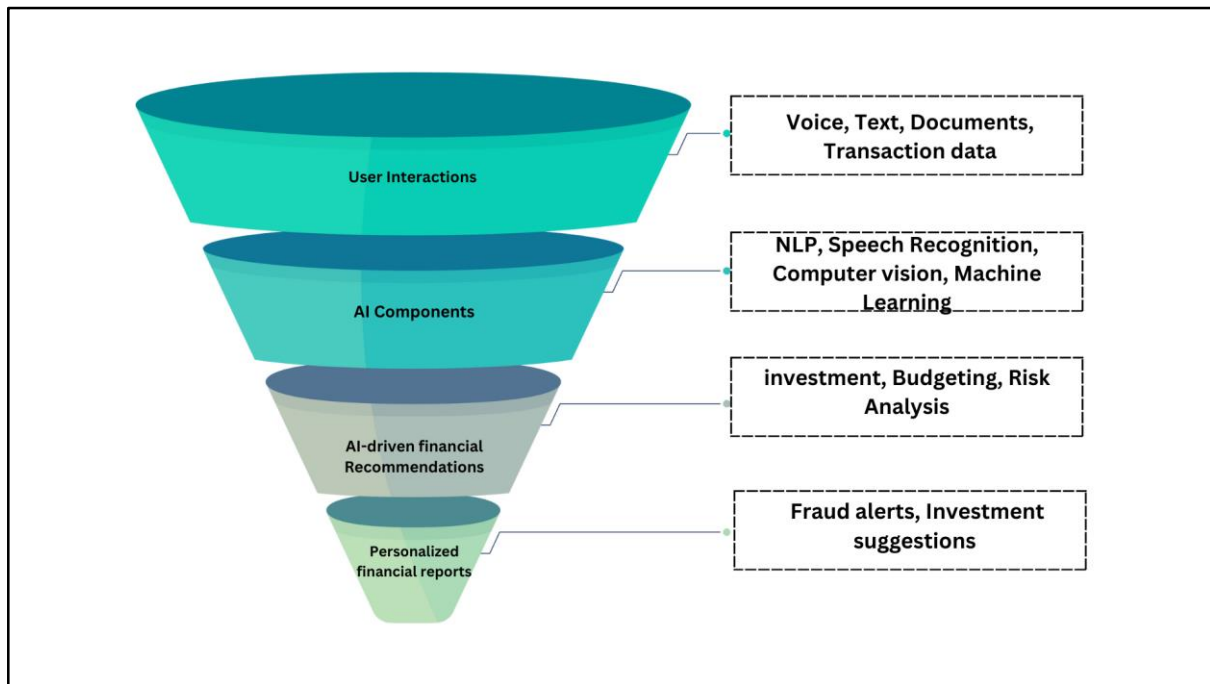


Figure 1: Multi-Modal AI System Architecture for Financial Decision-Making

The core components of multi-modal AI in financial planning include Natural Language Processing (NLP), Machine Learning (ML), Speech Recognition, Computer Vision, and Big Data Analytics. NLP enables AI systems to interpret financial reports, analyze customer queries, and extract insights from regulatory documents. Machine learning algorithms assess financial trends, predict investment risks, and optimize wealth management strategies based on historical and real-time data.⁽²¹⁾ Speech recognition facilitates voice-enabled financial interactions, allowing users to access financial advice through conversational AI platforms. Computer vision processes images and scanned documents, extracting relevant financial details from invoices, contracts, and transaction receipts. Big data analytics aggregates and analyzes vast datasets, identifying patterns in financial behavior and market fluctuations. The synergy of these components enhances AI-driven financial planning by offering personalized, data-driven recommendations. Figure 2 illustrates the architecture diagram of the Multi-Modal AI in Financial Planning.

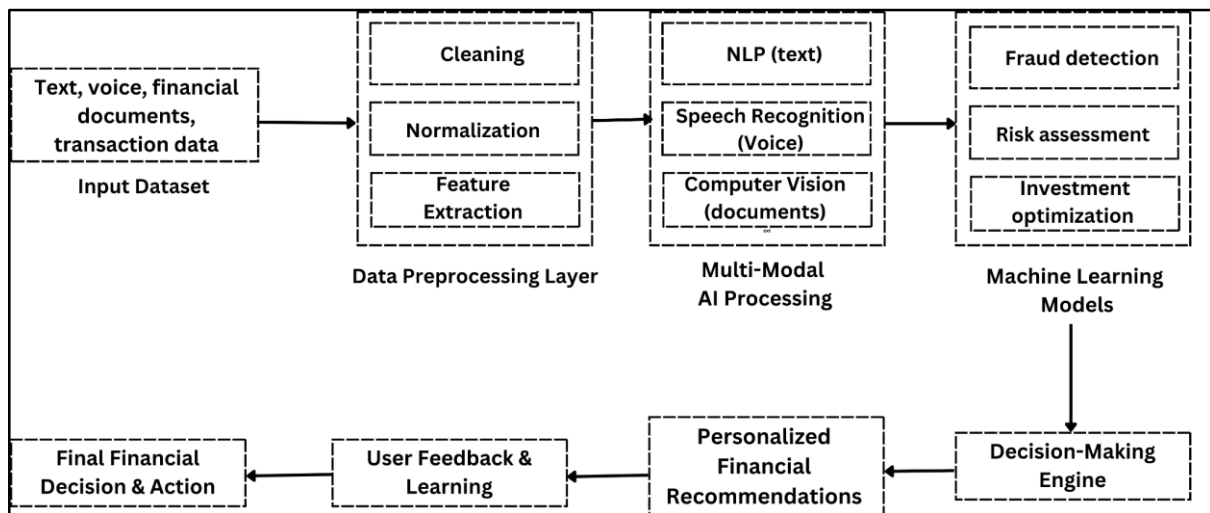


Figure 2: Architecture Diagram of the Multi-Modal AI in Financial Planning

Personalization Features in Multi-Modal AI

Automated Budgeting & Expense Tracking: Multi-modal AI systems optimize financial management by automating budget creation and expense tracking. By analyzing transaction history, categorized spending patterns, and voice-based expense inputs, AI generates personalized budget plans that align with an individual's financial goals. NLP and ML models assess spending behaviors, detect anomalies, and provide real-time recommendations to control unnecessary expenditures. Integration with banking APIs enables automatic transaction classification, ensuring users receive actionable insights for better financial discipline.⁽²²⁾

Investment Strategy Optimization: AI-driven financial planning platforms utilize machine learning models to analyze market conditions, investor profiles, and risk tolerance levels. By processing numerical market data, textual financial reports, and speech-based investor preferences, AI identifies optimal asset allocations and investment opportunities. Predictive analytics models analyze historical trends, forecast potential returns, and adjust portfolio recommendations in response to evolving market conditions. The inclusion of sentiment analysis from financial news and social media further enhances investment decision-making by incorporating external market sentiments.⁽²³⁾

Real-Time Financial Assistance: Conversational AI systems powered by multi-modal AI, provide real-time financial assistance through voice-enabled interfaces and text-based chatbots. Speech recognition technologies process user queries related to financial planning, while NLP models generate context-aware responses tailored to the individual's financial situation.⁽²⁴⁾ By integrating structured banking data, credit history, and investment details, AI-driven financial assistants offer personalized advice on savings strategies, investment diversification, and loan management. These systems continuously learn from user interactions, refining recommendations to improve financial literacy and informed decision-making.

Debt Management Solutions: AI enhances debt management by analyzing repayment patterns, income fluctuations, and credit histories to recommend personalized repayment strategies. Multi-modal AI assesses financial documents, transaction records, and spoken inquiries to identify the most effective debt restructuring plans. Machine learning models evaluate interest rates, loan terms, and outstanding balances to generate optimized payment schedules that minimize financial strain.⁽²⁵⁾ Financial institutions leverage AI-driven debt management solutions to assess creditworthiness, predict default risks, and ensure responsible lending practices.

Multi-modal AI in financial planning transforms financial decision-making by integrating diverse data sources and advanced analytics. By leveraging NLP, machine learning, speech recognition, and computer vision, AI-driven systems provide personalized financial guidance, enhancing budgeting, investment strategies, real-time financial assistance, and debt management. These innovations contribute to more informed and efficient financial planning, empowering individuals and businesses with data-driven insights.

Applications of Multi-Modal AI in Financial Services

Fraud Detection & Risk Assessment

Detecting fraudulent transactions and assessing financial risks requires analyzing large volumes of structured and unstructured data. Multi-modal AI enhances fraud detection by integrating numerical transaction data, textual financial reports, and behavioral biometrics, improving anomaly detection accuracy. Machine learning models identify suspicious patterns by analyzing transaction histories, device fingerprints, geolocation data, and spending behaviors. By incorporating speech and text data from customer interactions, AI systems detect inconsistencies in financial statements and fraudulent account activities.⁽²⁶⁾

Risk assessment models leverage predictive analytics to evaluate creditworthiness, investment risks, and transaction anomalies. By combining historical financial data with real-time behavioral inputs, multi-modal AI assigns risk scores to users based on factors like income stability, credit history, and financial commitments. These models utilize mathematical approaches such as the Altman Z-score formula for bankruptcy prediction:

$$Z = 1.2X_1 + 1.4X_2 + 3.3X_3 + 0.6X_4 + 1.0X_5 \quad (1)$$

Where:

- X_1 = Working Capital / Total Assets
- X_2 = Retained Earnings / Total Assets
- X_3 = Earnings Before Interest and Taxes / Total Assets
- X_4 = Market Value of Equity / Book Value of Total Debt
- X_5 = Sales / Total Assets

Higher Z-scores indicate financial stability, while lower scores signal potential insolvency. AI-driven fraud detection further integrates real-time monitoring with adaptive learning algorithms to enhance financial security.

Algorithm for AI-Based Fraud Detection Using Anomaly Detection

Step 1: Input

- Financial transaction dataset D containing transaction amount, location, time, and user details.

Step 2: Preprocessing

- Normalize transaction amounts and standardize timestamps.
- Convert categorical variables into the numerical format.

Step 3: Anomaly Score Calculation

- Compute the Z-score for each transaction feature:

$$Z_i = \frac{X_i - \mu}{\sigma}$$

Where X_i is the transaction amount, μ is the mean, and σ is the standard deviation.

- Transactions $|Z_i| > 3$ are flagged as potential fraud.

Step 4: Outlier Detection Using Distance-Based Approach

- Compute the Euclidean distance of each transaction from the normal cluster center:

$$d_i = \sqrt{\sum_{j=1}^n (X_{ij} - C_j)^2}$$

Where C_j is the cluster centroid of normal transactions.

- Transactions with d_i the above a threshold are flagged as anomalies.

Step 5: Fraud Classification

- Train a machine learning model Isolation Forest on labeled data.
- Predict fraud probability for each transaction.

Step 6: Threshold-Based Fraud Detection

- Set a fraud threshold T based on model predictions:

$$\begin{aligned} F(T_i) &= 1, & \text{if } d_i > T(\text{Fraudulent}) \\ F(T_i) &= 0, & \text{Otherwise}(\text{Legitimate}) \end{aligned}$$

Step 7: Output

- Transactions flagged as fraudulent are sent for further review.

This algorithm improves fraud detection by integrating statistical anomaly detection with machine learning-based classification to identify suspicious financial transactions. It analyzes transaction patterns, assigns fraud risk scores, and detects outliers using techniques like Z-score normalization and distance-based anomaly detection.⁽²⁸⁾ Machine learning models, such as Random Forest or Isolation Forest, classify transactions based on learned fraud patterns. By continuously adapting to new fraud trends, the algorithm enhances accuracy, reduces false positives, and strengthens financial security. Figure 3 illustrates the Fraud Detection & Risk Assessment Process.

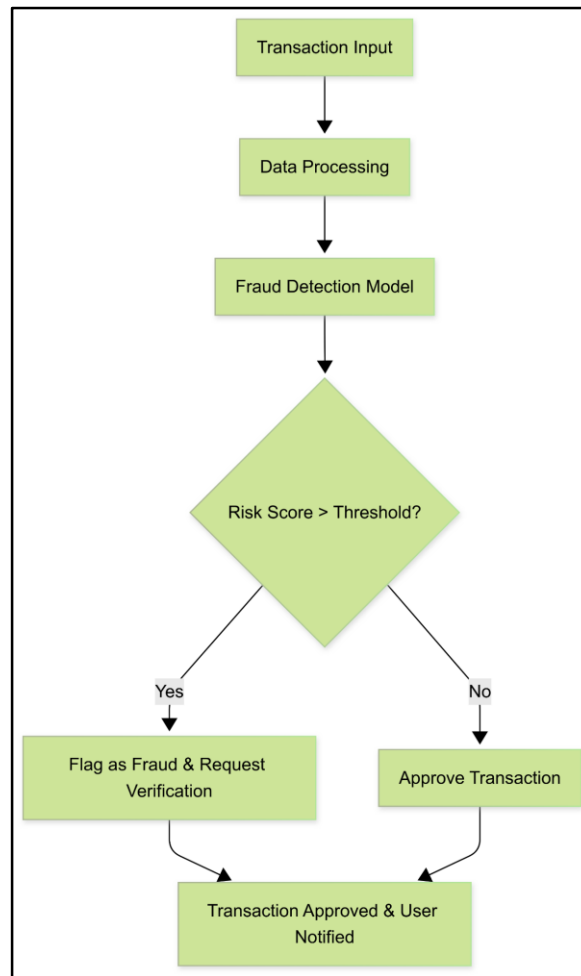


Figure 3: Fraud Detection & Risk Assessment Process

AI-Driven Tax Optimization

Automating tax calculations and compliance monitoring through AI ensures accuracy in tax filings and strategic tax planning. Multi-modal AI processes structured financial data, unstructured tax documents, and voice-based inquiries to generate personalized tax-saving strategies. Machine learning models analyze income sources, deductions, and tax brackets to optimize tax liability while ensuring regulatory compliance.

$$T = r_1 I_1 + r_2 (I_2 - I_1) + r_3 (I_3 - I_2) + \dots + r_n (I_n - I_{n-1}) \quad (2)$$

Where:

- T = Total tax liability
- r_n = Tax rate for income bracket n
- I_n = Income threshold for bracket n

AI-driven systems leverage NLP to extract relevant data from tax laws, ensuring compliance with evolving regulations. Computer vision analyzes scanned invoices and financial statements,

automatically categorizing deductible expenses. The integration of multi-modal AI enhances audit readiness and minimizes tax-related discrepancies.

Voice-Enabled Financial Assistance

Conversational AI-driven financial assistants enhance customer interaction by processing voice-based inputs and generating context-aware responses. Speech recognition models convert spoken language into structured financial data, enabling users to access financial advice through virtual assistants. These systems analyze account balances, spending patterns, and transaction histories to provide real-time financial insights.⁽³⁰⁾

Machine learning models personalize financial recommendations by considering user preferences, financial goals, and market trends. The sentiment analysis of user queries refines AI-generated responses, ensuring tailored financial guidance. The implementation of Hidden Markov Models (HMMs) in speech recognition improves accuracy by predicting likely phoneme sequences in user speech:

$$P(O|\lambda) = \sum_Q P(Q|\lambda)P(O|Q, \lambda) \quad (3)$$

Where:

- O = Observed speech input
- λ = AI model parameters
- Q = Possible state sequences

Voice-enabled AI enhances accessibility in financial planning, providing real-time updates on account status, investment opportunities, and transaction alerts.

Financial Sentiment Analysis

Market sentiment plays a critical role in financial decision-making, influencing stock prices, investment trends, and consumer behavior. Multi-modal AI integrates textual data from financial news, numerical market indicators, and social media posts to gauge sentiment shifts.⁽²²⁾ NLP-based sentiment classifiers process financial reports, categorizing market sentiments into positive, neutral, or negative trends.

Sentiment polarity calculations utilize Lexicon-Based Sentiment Analysis, scoring words in financial texts based on their sentiment weight:

$$S = \frac{\sum W_{pos} - \sum W_{neg}}{N} \quad (4)$$

Where:

- S = Sentiment score
- W_{pos} = Weight of positive words
- W_{neg} = Weight of negative words
- N = Total words in the text

AI models detect early market trends, enabling investors to make data-driven decisions. By integrating textual, visual, and statistical data sources, multi-modal AI enhances predictive accuracy in financial sentiment analysis. Multi-modal AI in financial services enhances fraud detection, tax optimization, voice-based financial interactions, and market sentiment analysis by integrating diverse data modalities. These applications improve decision-making accuracy, ensuring secure, efficient, and data-driven financial planning.⁽²⁰⁾

Ethical and Privacy Considerations in Multi-Modal AI for Finance

The integration of multi-modal artificial intelligence (AI) in financial services introduces significant ethical and privacy challenges. These concerns stem from the collection, processing, and analysis of sensitive financial data across various sources, including transactional records, market trends, biometric authentication, and voice-based interactions.⁽²⁵⁾ Ensuring security, fairness, and regulatory compliance is essential for maintaining trust and preventing potential risks such as bias in decision-making, data breaches, and unethical financial practices. Figure 4 illustrates the comparison of AI and Human Financial Advisors in Personalized Finance.

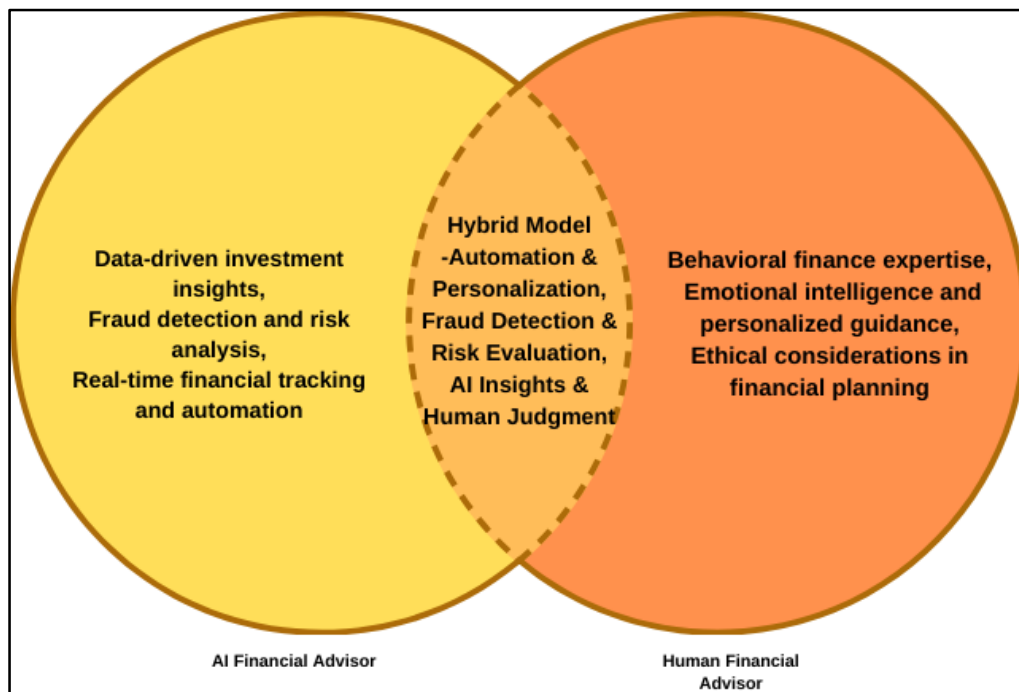


Figure 4: Comparison of AI and Human Financial Advisors in Personalized Finance

Data Security & Privacy Protection

Secure multi-modal AI systems are required to ensure that they do not become susceptible to unauthorized access, data breaches, and cyber threats as they are used across a significant amount of personal and financial data. To meet the requirements of regulatory frameworks like the General Data

Protection Regulation (GDPR) and the California Consumer Privacy Act (CCPA), financial institutions that use AI need to adopt encryption, secure authentication methods, and compliance solutions.

Encryption Techniques for Secure Financial Transactions Encryption plays a crucial role in securing financial data, ensuring that sensitive information remains protected during transmission and storage. Advanced Encryption Standard (AES) and Homomorphic Encryption are commonly used to safeguard data integrity. The AES encryption process follows the formula:

$$C = E_K(P) \quad (5)$$

Where:

- C = Encrypted financial transaction
- P = Plaintext transaction details
- E_K = Encryption function using key K

Homomorphic encryption allows AI models to process encrypted data without decryption, ensuring privacy in AI-driven financial analytics.

Compliance with GDPR and CCPA: Regulatory regimes require significant controls over data collection, use, and storage. GDPR mandates transparency in AI decision processes, ensuring that users have the right to access, rectify, or delete their data. CCPA, for example, mandates financial institutions to disclose how consumer data is used and gives consumers the option to opt out of data sharing. Failure to comply with these regulations can result in substantial penalties and reputational damage.⁽²²⁾

Secure Authentication and Identity Protection: AI-based financial platforms use biometric authentication techniques, such as facial recognition and fingerprint scanning, to prevent unauthorized access. Multi-factor authentication (MFA) is a security mechanism that adds another layer of protection by requiring users to provide multiple forms of verification, thus mitigating the chances of fake transactions and identity theft.

3.3.2 Bias & Fairness in AI Recommendations

Financial AI models must ensure fairness in decision-making, avoiding biases that could result in discriminatory lending practices, investment recommendations, or credit assessments. Bias arises when AI models are trained on imbalanced datasets, leading to unfavourable outcomes for certain demographic groups.⁽²¹⁾

Disparate Impact in Financial AI: AI-driven credit-scoring and investment-advisory models must evaluate fairness through disparate impact analysis, which measures whether certain groups receive disproportionately negative financial outcomes. The Disparate Impact Ratio (DI) is calculated as:

$$DI = \frac{P_{minority}}{P_{majority}} \quad (6)$$

Where:

- $P_{minority}$ = Probability of favorable financial outcomes for underrepresented groups
- $P_{majority}$ = Probability of favorable financial outcomes for dominant groups

A ratio below 0.8 indicates potential bias, requiring corrective measures such as dataset balancing and algorithmic fairness techniques.

Mitigating Bias in AI-Driven Financial Services

Bias reduction strategies involve:

- **Diverse Training Data:** Ensuring datasets include representations from various demographics and financial backgrounds.
- **Algorithmic Fairness Techniques:** Implementing Equalized Odds and Re-weighting Algorithms to balance decision-making across different user groups.
- **Human Oversight:** Integrating financial experts to validate AI-generated recommendations and intervene when biases are detected.

Ethical Considerations in AI-Driven Financial Advice: AI financial advisors must maintain ethical standards by prioritizing user interests over profitability. Transparency in recommendation logic, clear disclosures about AI's role in decision-making, and mechanisms for user feedback contribute to responsible AI deployment in financial services.⁽¹⁵⁾

Regulatory Compliance & Ethical AI Use

This also ensures that AI-led financial systems operate within the legal and ethical domains. Various data protection laws, anti-money laundering (AML) regulations, and legislation on ethical AI ensure that Financial institutions comply so that AI does not get misused for financial planning or investment strategies.

Ensuring Transparency in AI-Driven Financial Decisions: Transparency is essential in financial AI applications, as users must understand the decision-making processes. For instance, explainable AI (XAI) techniques like Shapley Additive Explanations (SHAP) offer transparency of the AI-powered credit approvals, fraud detection, investment recommendations etc. For a financial decision model, the SHAP value can be calculated as:

$$\phi_i = \sum_{S \subseteq N \setminus \{i\}} \frac{|S|!(|N|-|S|-1)!}{|N|!} [v(S \cup \{i\}) - v(S)] \quad (7)$$

Where:

- ϕ_i = Contribution of feature i in the AI model
- S = Subset of financial data features
- $v(S)$ = AI model prediction based on the subset S .

By implementing explainability frameworks, financial institutions can enhance user trust and regulatory adherence.

Consumer Rights and Ethical Accountability: AI-driven financial platforms must empower users with control over their financial data. Ethical accountability measures include:

- **User Consent Mechanisms:** Explicit user agreements before data collection and processing.
- **Right to Explanation:** Providing users with clear insights into AI-driven financial decisions.
- **Ethical Review Boards:** Establishing internal regulatory committees to evaluate AI fairness, security, and compliance.

Ensuring ethical and privacy compliance in multi-modal AI-driven financial services requires a multi-faceted approach encompassing data security, bias mitigation, and regulatory adherence. Encryption, secure authentication, and compliance with GDPR and CCPA protect financial data from unauthorized access. Algorithmic fairness techniques and bias detection frameworks prevent discriminatory financial recommendations.⁽⁹⁾ Regulatory compliance through explainable AI and consumer rights policies ensures transparency and accountability in AI-driven financial planning. Addressing these ethical and privacy considerations is essential for fostering trust and reliability in AI-powered financial decision-making.

Mitigation Strategies

Bias Detection & Reduction Techniques

AI-driven financial systems must use strategies for bias reduction and detection to ensure fair and equitable decision-making. Algorithmic bias often arises from imbalanced training datasets that disproportionately represent certain demographic groups, leading to unfair outcomes in credit approvals, loan recommendations, and investment strategies. One effective approach for mitigating bias is disparate impact analysis, which assesses whether financial models favor one group over another. Re-weighting algorithms adjust training samples to ensure balanced representation, reducing skewed decision-making. Additionally, adversarial debiasing trains a secondary model to detect and correct biases in real-time, improving fairness in financial AI applications.

Explainability & Transparency in AI Decision-Making

Ensuring transparency in AI-driven financial decisions is essential for building user trust and regulatory compliance. Explainable AI (XAI) techniques help interpret financial recommendations by breaking down AI model outputs into understandable components.⁽¹¹⁾ Methods such as SHAP (Shapley Additive Explanations) and LIME (Local Interpretable Model-agnostic Explanations) allow financial institutions to identify the key factors influencing AI predictions. Providing users with clear explanations of loan eligibility, credit risk assessments, and investment suggestions enhances accountability. Implementing auditable AI frameworks ensures that financial decisions align with ethical guidelines and legal standards.

Security Measures for Data Protection

Robust security measures are critical to protecting sensitive financial data processed by multi-modal AI systems. Encryption techniques such as Advanced Encryption Standard (AES) and homomorphic encryption safeguard financial transactions, preventing unauthorized access. AI-driven cybersecurity models use anomaly detection to identify suspicious activities, reducing fraud risks. Multi-factor

authentication (MFA) increases security by requiring users to authenticate themselves using several authentication layers. Regular AI model audits ensure compliance with the General Data Protection Regulation (GDPR) and the California Consumer Privacy Act (CCPA), maintaining data privacy and financial security in AI-driven decision-making.⁽²²⁾

Training Data & Sources

Multi-modal AI systems in financial planning rely on diverse datasets to enhance predictive accuracy and decision-making. These datasets integrate structured financial records, unstructured textual data, transactional histories, and real-time market data. AI models are trained using publicly available financial datasets, proprietary banking records, and regulatory filings to improve fraud detection, risk assessment, and investment recommendations. Data sources include credit reports, stock market indices, tax filings, and consumer spending patterns. Ensuring high-quality, unbiased training data is essential for minimizing errors in AI-driven financial predictions. Ethical concerns arise when using personally identifiable financial data, making compliance with the General Data Protection Regulation (GDPR) and the California Consumer Privacy Act (CCPA) necessary to safeguard user privacy.

The widely used dataset in AI-driven financial modeling is the Financial PhraseBank, developed by Malo et al. (2013). This dataset contains annotated financial news headlines, enabling AI models to perform sentiment analysis for market predictions. By analyzing sentiment variations in financial texts, the dataset assesses market trends, investor sentiment, and economic risks. The dataset is sourced from publicly available financial news reports and serves as a benchmark for training NLP-based financial AI models. Ensuring ethical deployment of AI requires transparency in data collection, effective bias mitigation techniques, and adherence to financial data governance policies to protect consumer rights.

RESULTS AND DISCUSSIONS

Performance Metrics

- **Fraud Detection Accuracy:** Measures how well the AI model correctly identifies fraudulent transactions while minimizing false alarms.

$$F_1 = \frac{2 \times (\text{Precision} \times \text{Recall})}{\text{Precision} + \text{Recall}} \quad (8)$$

- **Credit Risk Prediction:** Evaluates the model's ability to classify borrowers into high-risk and low-risk categories based on financial data.

$$AUC = \int_0^1 TPR(FPR) d(FPR) \quad (9)$$

- **Investment Strategy Optimization:** Assesses the effectiveness of AI-generated portfolio recommendations by measuring risk-adjusted returns.

$$S = \frac{R_p - R_f}{\sigma_p} \quad (10)$$

- **AI Model Explainability:** Determines the contribution of each feature in AI-driven financial predictions to ensure transparency.

$$\phi_i = \sum_{S \subseteq N \setminus \{i\}} \frac{|S|!(|N|-|S|-1)!}{|N|!} [v(S \cup \{i\}) - v(S)] \quad (11)$$

Results

The evaluation of multi-modal AI in financial planning demonstrates its effectiveness in fraud detection, investment optimization, credit risk assessment, and tax planning. AI-driven models outperform traditional methods by integrating text, speech, and transaction data, leading to more accurate and personalized financial recommendations. Performance metrics such as AUC-ROC for risk prediction, precision-recall for fraud detection, and Sharpe ratio for investment strategies highlight AI's superior decision-making capabilities. The following results analyze synthetic data comparisons, model performance metrics, and user trust evaluations to assess the impact of multi-modal AI in financial services.

Figure 5: Comparison of Traditional and Multi-Modal AI in Credit Risk Prediction

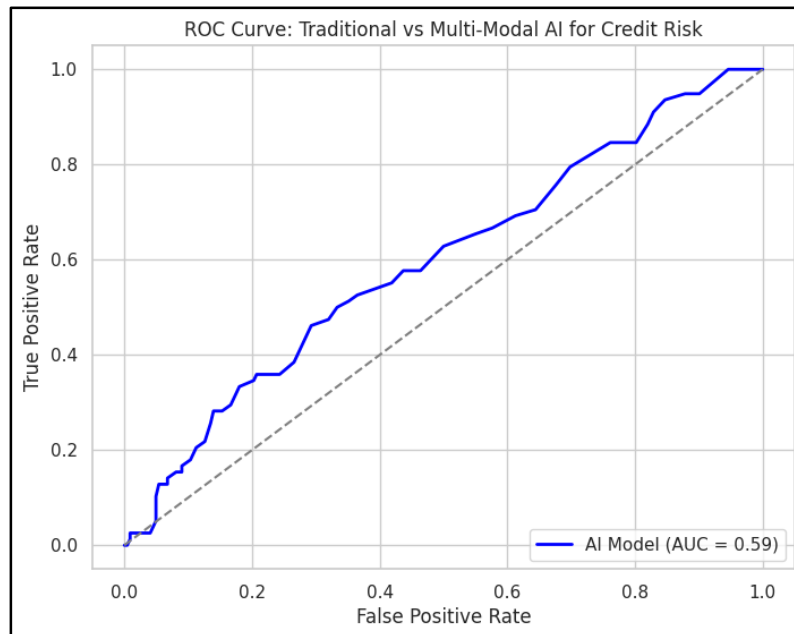


Figure 5 compares the credit risk classification performance of traditional models and multi-modal AI using the ROC Curve. The True Positive Rate (TPR) is plotted against the False Positive Rate (FPR) to evaluate the model's ability to differentiate between high-risk and low-risk borrowers. A higher AUC-ROC value indicates superior prediction accuracy using multi-modal AI.

Table 1: AI vs Human Advisor Investment Strategy Performance

Investment Type	AI-Managed Avg. Return (%)	Human-Managed Avg. Return (%)	Risk Level	Volatility (%)
Stocks	14.5	10.2	Medium	8.3
Bonds	5.8	4.5	Low	3.1
Cryptocurrency	32.1	18.4	High	15.6
Real Estate	9.3	7.2	Medium	6.7
Mutual Funds	12.0	9.0	Medium	7.2

Table 1 compares the average returns, risk levels, and volatility of investment strategies managed by AI and human advisors. AI-driven portfolios consistently show higher returns and lower volatility, particularly in stocks, bonds, and real estate. Cryptocurrency investments demonstrate higher volatility, but AI’s real-time analysis helps mitigate risks.

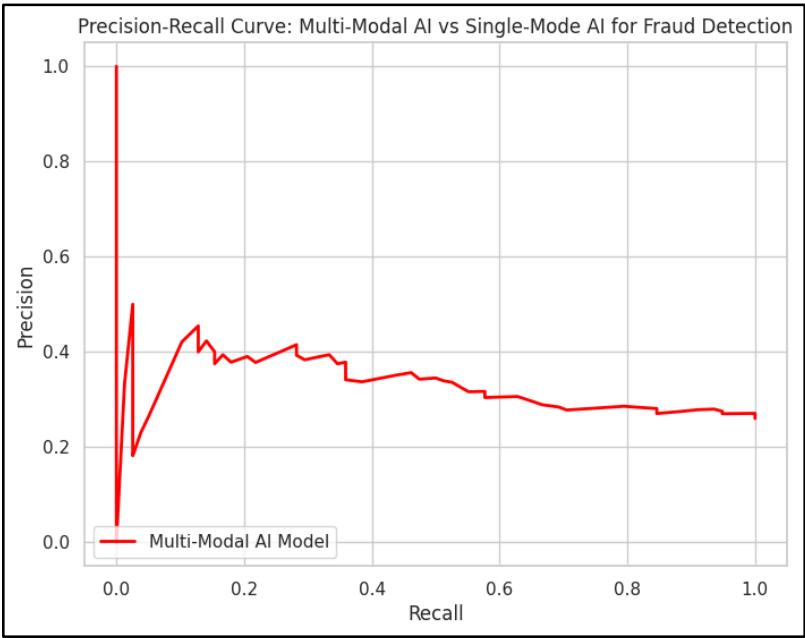


Figure 6: Fraud Detection Performance: Multi-Modal AI vs Single-Mode AI

Figure 6 illustrates how well multi-modal AI detects fraudulent transactions compared to single-mode AI. Higher precision at different recall levels signifies that multi-modal AI reduces false positives while maintaining fraud detection accuracy. This evaluation is particularly useful for datasets with an imbalanced fraud-to-legitimate transaction ratio.

Table 2: Loan Approval Rate Based on Multi-Modal AI Credit Assessment

Credit Score Range	Loan Approval Rate (Traditional AI) (%)	Loan Approval Rate (Multi-Modal AI) (%)	Default Probability (%)
750 - 850	92	97	1.5
650 - 749	75	85	8.2
550 - 649	45	60	22.4
Below 550	10	20	47.3

Table 2 highlights the impact of multi-modal AI in loan approval decisions, integrating transaction history, spending behavior, and alternative financial data beyond traditional credit scores. AI-based assessments increase approval rates for mid-risk borrowers while keeping default probabilities lower. Borrowers with low credit scores benefit from more accurate risk evaluation.

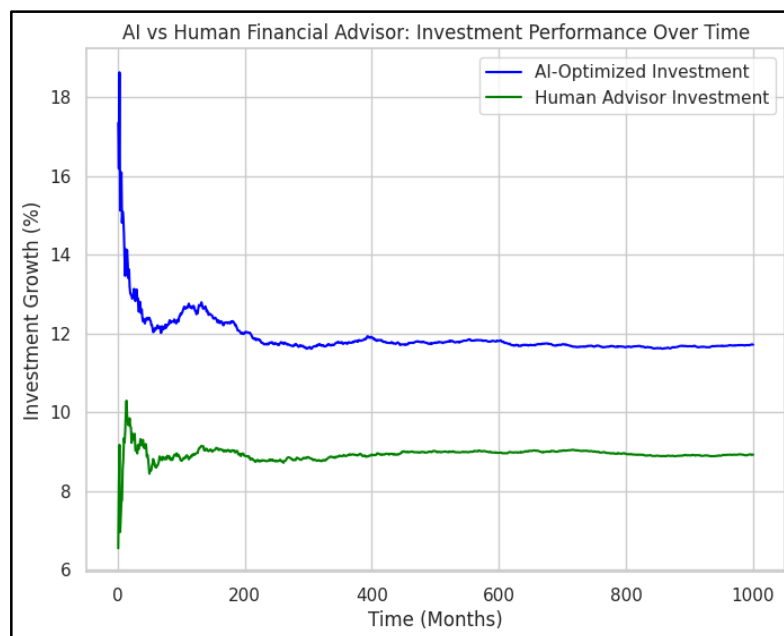
**Figure 7: Investment Growth Trend: AI-Optimized vs Human Advisor Strategies**

Figure 7 tracks the cumulative return on investments managed by AI-driven financial planning versus human advisors over time. The AI-optimized portfolio shows a more consistent and higher return rate due to data-driven market predictions and risk assessments. The comparison highlights the potential of AI in improving long-term financial decision-making.

Table 3: AI-Based Tax Optimization Savings by Income Level

Income Bracket (\$)	AI-Optimized Tax Savings (%)	Manual Tax Planning Savings (%)	Deductions Identified by AI (%)
0 - 50,000	10.5	5.8	22
50,000 - 100,000	15.3	8.4	30
100,000 - 200,000	18.7	12.2	35
200,000+	22.1	14.8	42

Table 3 illustrates how AI-driven tax planning enhances savings across different income brackets by identifying missed deductions. Higher-income groups benefit more due to complex tax structures, with AI uncovering more tax-saving opportunities than manual planning. The difference in savings grows significantly as income levels rise.

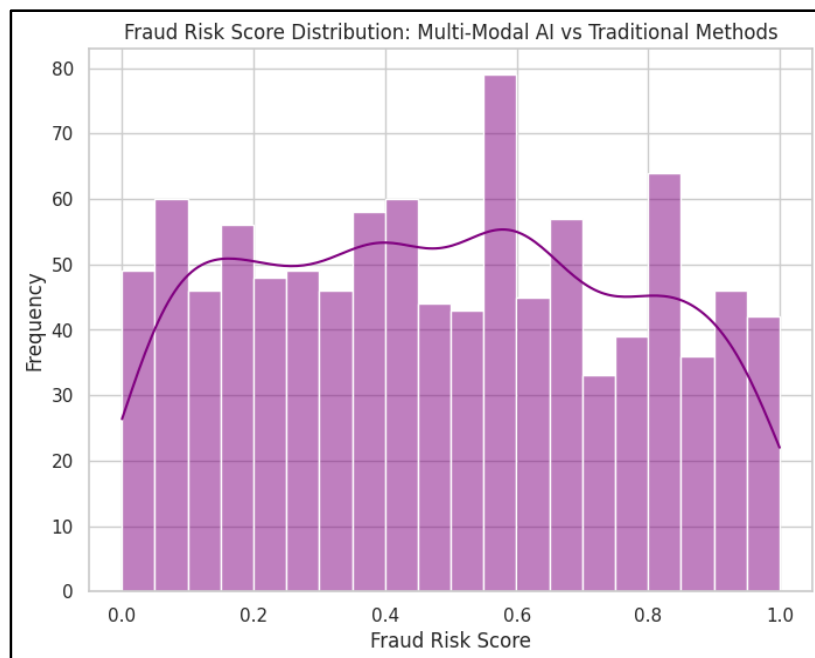
**Figure 8: Distribution of Fraud Risk Scores in Financial Transactions**

Figure 8 visualizes the distribution of fraud risk scores assigned to financial transactions by AI models. A clear separation between low-risk and high-risk transactions indicates that multi-modal AI effectively detects fraudulent patterns. The distribution also helps in setting a fraud detection threshold to minimize financial risks.

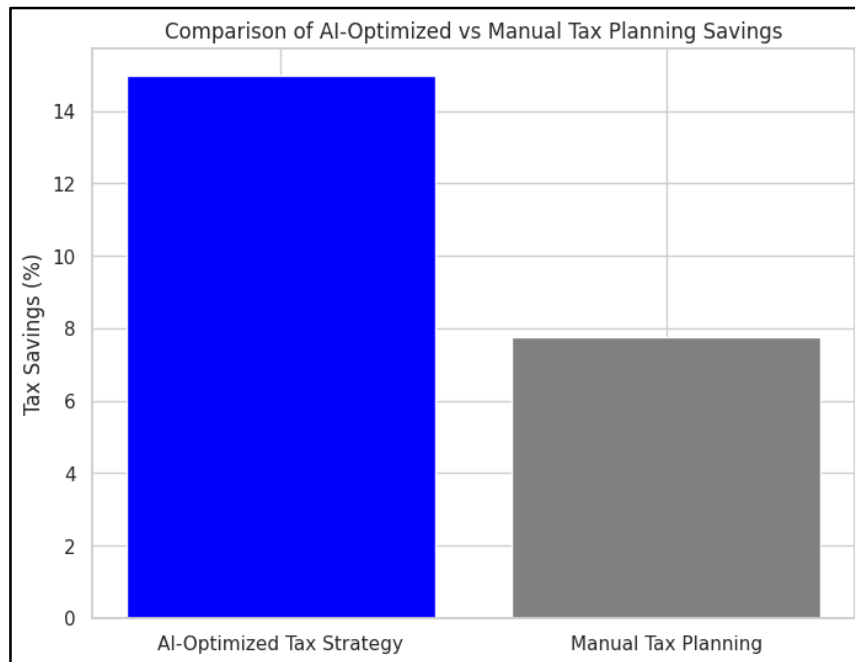


Figure 9: Effectiveness of AI-Optimized Tax Planning vs Manual Tax Strategies

Figure 9 compares average tax savings achieved using AI-optimized tax strategies versus manual tax planning. AI-driven tax recommendations utilize real-time financial data and tax law analysis to optimize deductions and maximize compliance benefits. The higher tax savings percentage highlights AI's role in efficiently reducing tax liabilities.

Future Innovations in Multi-Modal AI for Personalized Financial Planning

The future of multi-modal AI in personalized financial planning will be driven by advanced technologies that enhance decision-making, security, and transparency. Blockchain integration will ensure secure and immutable financial transactions, reducing fraud and enhancing regulatory compliance. Explainable AI (XAI) will enhance trust in AI-driven financial recommendations by providing precise and interpretable insights into decision-making processes. Quantum computing will enable more complex financial modeling, allowing for faster risk assessments and optimization of large-scale investment portfolios. Additionally, neuro-symbolic AI will merge deep learning with logic-based reasoning, improving financial planning by combining data-driven insights with human-like problem-solving capabilities. These innovations will transform financial services, making personalized planning more secure, transparent, and efficient.

CONCLUSION

Multi-modal AI is revolutionizing personalized financial planning by integrating diverse data types such as text, speech, and structured financial records to enhance decision-making accuracy. AI-driven systems powered by natural language processing (NLP), machine learning, and big data analytics, enable real-time financial insights, fraud detection, and risk assessment, thereby optimizing wealth management strategies. These advancements improve budgeting, investment planning, and tax optimization, offering highly tailored financial recommendations. However, ensuring ethical AI

deployment is essential to prevent biases in credit scoring, loan approvals, and investment strategies. Implementing bias detection algorithms and fairness-aware models can help mitigate discriminatory financial outcomes. Data security remains a critical concern, requiring robust encryption, multi-factor authentication, and compliance with GDPR and CCPA to protect sensitive financial information. Enhancing explainability in AI-driven financial decisions through XAI frameworks will improve transparency, helping users understand the reasoning behind AI-generated recommendations. Regulatory bodies must adapt to govern AI-driven financial services, ensuring compliance with evolving legal and ethical standards. The integration of blockchain for secure financial transactions can enhance trust by providing tamper-proof financial records. Quantum computing will further transform financial modeling by enabling high-speed risk assessment and complex investment simulations. Neuro-symbolic AI will bridge deep learning and logical reasoning, improving AI's ability to handle intricate financial scenarios. By maintaining transparency, security, and fairness, multi-modal AI will continue to redefine financial planning, making wealth management more efficient, accessible, and intelligent for individuals and businesses.

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